

# NATIONAL EMPLOYMENT SOLUTIONS CONFERENCE

The Changing Face of Work and the Workplace

16-17 November 2017. Mantra Legends, Surfers Paradise



PROGRAM 2017

[employmentsolutions.net.au](http://employmentsolutions.net.au)



# National Employment Solutions Conference Program

DAY ONE: Thursday 16 November 2017

6:30am - 7:30am	<b>Kick Start Activity of Yoga</b> - Garden View Terrace, Mantra Legends Towels available from reception. Wear comfortable clothing and bring a drink bottle		
8:00am - 8:50am	Registration with arrival tea and coffee		
	<b>Room:</b> Apollo Ballroom	<b>Chair:</b> Elizabeth Hemphill	
8:50am - 9:00am	<b>Welcome Address</b>		
9:00am - 9:30am	<b>Workforce of the Future: Opportunities and Challenges</b> <b>Mr Steve Clark</b> Director, People & Change, KPMG		
9:30am - 10:00am	<b>Get ready for the new work order</b> <b>Ms Bronwyn Lee</b> Deputy CEO, Foundation for Young Australians		
10:00am - 10:30am	<b>Spatial patterns and drivers of Australia's future economic landscape</b> <b>Mr Julian Szafraniec</b> Principal and Partner, SGS Economics and Planning		
10:30am - 11:00am	Morning Tea with delegate activities: lawn games, brainteasers, ideas bar and Nintendo Wii		
	<b>Innovative employment solutions</b>	<b>The changing face of work and the workplace</b>	<b>Workforce developments</b>
	Room: Apollo 1 Session Chair: Vicki Whybird	Room: Apollo 2 Session Chair: Amy Nash	Room: Phoenix 1 & 2 Session Chair: James Batho
11:00am - 11:30am	<b>What is the Jobs Victoria Employment Network?</b>  <b>Miss Jessica Ziersch</b> Senior Program Manager, Department of Economic Development, Jobs, Transport and Resources	<b>The entrepreneurial society and implications for the individual</b>  <b>A/Prof Martin Obschonka</b> A/Professor, QUT, Australian Centre for Entrepreneurship Research	<b>Sustainable employability: the development of a comprehensive framework</b>  <b>Dr Sabrina Pit</b> Workforce Research Stream Leader, Western Sydney University
11:32am - 12:02pm	<b>Shared Value Creation - A pilot study from Southern Adelaide, South Australia</b>  <b>Ms Carly Hamilton</b> Manager, Baptist Care SA <b>Dr Liz Hemphill</b> Program Director, University of South Australia	<b>The future of learning is NOW!</b>  <b>Dr Denise Meyerson</b> CEO, Focus Learning Group	<b>What's age got to do with it? Towards a new advocacy on ageing and work</b>  <b>Prof Philip Taylor</b> Research Fellow, Per Capita
12:04pm - 12:34pm	<b>SkillPASS - industry's competency management system for a safe and reliable workforce</b>  <b>Mr Andrew Jacovides</b> Director – Finance and Corporate Services, Energy Skills Queensland	<b>Your Policies &amp; Procedure Toolkit for a changing workforce</b>  <b>Mrs Rosalind Loxton</b> ER Service Director, performHR	<b>Growing the future NDIS workforce</b>  <b>Mr Matthew Gillett</b> Project Manager, WorkAbility Qld

\* Program Subject To Change

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12:34pm - 1:30pm	Networking Lunch - interactive catering with live cooking demonstrations, food trivia and recipe cards.		
	<b>Employee performance, engagement and retention</b>	<b>The changing face of work and the workplace</b>	<b>Disability employment</b>
	Room: Apollo 1 Session Chair: Terry Watson	Room: Apollo 2 Session Chair: Bernie Bishop	Room: Phoenix 1 & 2 Session Chair: Elizabeth Hemphill
1:30pm - 2:00pm	<b>Tackling employee engagement - The elephant in the room</b>  <b>Ms Clare Babbage</b> Consultant, Clare Babbage Quartz Consulting	<b>Enhancing inclusivity@work through mindfulness</b>  <b>Mrs Charlotte Thaarup-Owen</b> Clinical Mindfulness Consultant, The Mindfulness Clinic	<b>Pathways to the future: Supporting young people with a disability</b>  <b>Ms Roxanne Higgins</b> Community Services Manager, Outlook <b>Mr Michael Upston</b> Employment Services Manager, Outlook
2:02pm - 2:32pm	<b>Carer visibility in the workplace: Helpful or hindering ongoing employment?</b>  <b>Ms Freya Saich</b> Policy and Development Officer, Carers NSW	<b>Putting job seekers at the heart of employment solutions</b>  <b>Ms Kerryn Kovacevic</b> Branch Manager, Online Services & Development, Department of Employment	<b>Breaking through barriers to assist young people who are blind or have low vision to transition to adulthood and prepare for work</b>  <b>Ms Courtney McKee</b> Client Insights and Engagement Consultant, Vision Australia <b>Ms Ann Gunnourie</b> Employment Consultant, Vision Australia
2:34pm - 3:04pm	<b>KU People First</b>  <b>Ms Jane Robinson</b> General Manager People Services & IT, KU Children's Services	<b>The role of an occupational nurse in an office based organisation</b>  <b>Mrs Belinda Blamey</b> Occupational Health Nurse, Latitude Financial Services	<b>Transitional disability employment models</b>  <b>Mr James Herbertson</b> Senior Manager, Community Business, Flourish Australia
3:04pm - 3:30pm	Afternoon Tea with delegate activities: lawn games, brainteasers, ideas bar and Nintendo Wii		

## DAY ONE: Thursday 16 November 2017

	<b>Youth employment</b>	<b>Recruitment, job creation and retention</b>	<b>Mental health and wellbeing in the workplace</b>
	Room: Apollo 1 Session Chair: Jenny Gleeson	Room: Apollo 2 Session Chair: Anna Faoagali	Room: Phoenix 1 & 2 Session Chair: James Herbertson
3:30pm - 4:00pm	<b>SEEK and you may not find: The marginalisation of inexperienced young job seekers through job advertisements</b>  <b>Dr Katherine Moore</b> Lecturer, QUT	<b>Recruitment marketing in 2017 - The challenge of authenticity, transparency and managing expectations</b>  <b>Mr Mark Puncher</b> Head of Employer Branding, Employment Office	<b>People with mental health issues in the workplace are a value add!</b>  <b>Mr James Herbertson</b> Senior Manager, Community Businesses, Flourish Australia
4:02pm - 4:32pm	<b>Engaging with youth: Understanding how young people access careers information</b>  <b>Ms Peta Skujins</b> Research and Content Officer, Australian Apprenticeships and Traineeships Information Service	<b>Newtown co-operative work space</b>  <b>Mr Duncan Gilchrist</b> Economic Development Manager, Inner West Council	<b>Mental Health ' the great taboo in the workplace?</b>  <b>Ms Lisa Paton</b> Senior Consultant, Livingstones
4:34pm - 5:04pm	<b>From jobless to job ready: understanding the transformational outcomes at Northern Futures</b>  <b>Dr Joan Benjamin</b> Board Member, Northern Futures <b>Mrs Lyn Morgan</b> Executive Officer, Northern Futures	<b>Small and medium enterprises may hold the key to reducing long term unemployment</b>  <b>Mrs Patricia Marks</b> Managing Director, Somerset Business Agency CIC, UK	<b>Helping job seekers with mental health conditions to psychologically safe workplaces</b>  <b>Dr Kylie Henderson</b> Managing Director, Back2Work <b>Dr Rachel Callaghan</b> National Account Manager, Back2Work <b>Ms Nicola Pheonix</b> Psychologist, Back2Work
5:04pm - 5:09pm	<b>Snapshot Presentation</b>  <b>Ms Jenny Gleeson</b> Director, Lifeworx	<b>Snapshot Presentation</b>  <b>Ms Anna Faoagali</b> Principal, Evolve Workplaces	
5:10pm - 6:10pm	Welcome Reception Garden Terrace		

## DAY TWO: Friday 17 November 2017

7:00am - 8:00am	Kick Start Activity of Pilates— Garden View Terrace, Mantra Legends Towels available from reception. Wear comfortable clothing and bring a drink bottle		
8:30am - 9:00am	Registration with Arrival Tea and Coffee		
	<b>Room:</b> Apollo Ballroom		<b>Chair:</b> Hayley Pena
9:00am - 9:30am	<b>How young is too old? The downward creep of ageism</b>		
	<b>Ms Justine Irving</b> Researcher, Centre for Workplace Excellence, University of South Australia		
9:30am - 10:00am	<b>The future of disability employment – Seize the day!</b>		
	<b>Mr Rick Kane</b> CEO, Disability Employment Australia		
10:00am - 10:30am	<b>Tomorrow's digitally enabled workforce: Highlights from our research into the future of work</b>		
	<b>Dr Claire Naughtin</b> Research Scientist – Insight team, Data 61, CSIRO		
10:30am - 11:00am	Morning Tea with delegate activities: lawn games, brainteasers, ideas bar and Nintendo Wii		
	<b>Youth employment</b>	<b>Organisation Culture</b>	<b>Employment opportunities for rural and regional areas</b>
	Room: Apollo 1 Session Chair: Gerry Lister	Room: Apollo 2 Session Chair: Denise Jackson	Room: Phoenix 1 & 2 Session Chair: Pauline Braniff
11:00am - 11:30am	<b>Supporting young carers in the workforce: a case for change</b>	<b>Profiling, blogging and cyberloafing: Tensions surrounding social media in the workplace</b>	<b>'Stepping up...' Navigating young futures in regional towns</b>
	<b>Ms Freya Saich</b> Policy and Development Officer, Carers NSW	<b>Prof Paula McDonald</b> Professor of Work and Organisation, QUT	<b>Dr Tim Harrison</b> Associate Dean Research <b>Prof Erica Smith</b> Professor and Personal Chair, Vocational Education and Training, Federation University
11:32am - 12:02pm	<b>Coaching young people for success</b>	<b>Effective service delivery - what's the worker got to do with it?</b>	<b>The Queensland Agriculture Workforce Network</b>
	<b>Mr Mark Boonstra</b> Manager, Impact Communities <b>Ms Olga Varsos</b> Director, Life Business Consultancy	<b>Dr George Giuliani</b> CEO, E-focus	<b>Ms Leanne Kruss</b> Agriculture Workforce Officer <b>Ms Julia Wheway</b> Agriculture Workforce Officer, Queensland Agriculture Workforce Network
12:04pm - 12:34pm	<b>Responding to youth unemployment in Refugee, Migrant and Indigenous communities</b>	<b>Schein's model of organisational culture, diversity perception &amp; culture inclusiveness: An empirical assessment</b>	<b>Future workforce skills needs in Queensland Agriculture</b>
	<b>Ms Tamara Stewart-Jones</b> CEO, Multicultural Youth SA <b>Ms Helena de Anstiss</b> Program Director, University of South Australia	<b>Ms Theaanna Kiaos</b> Managing Director, Diversity First PTY LTD	<b>Dr Diana Saunders</b> Policy Advisor, Queensland Farmers Federation

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## DAY TWO: Friday 17 November 2017

12:34pm - 1:30pm	Networking Lunch - interactive catering with live cooking demonstrations, food trivia and recipe cards.		
	<b>Workshop 1</b> Room: Apollo 1	<b>Workshop 2</b> Room: Apollo 2	<b>Workshop 3</b> Room: Phoenix 1 & 2
1:30pm - 2:30pm	<b>Workforce 2030: The future of work</b>  <b>Ms Meghan Stamps</b> Director, HR Transformation, Deloitte  <b>Enid Hughes</b> Partner, Human Capital Consulting, Deloitte	<b>Building a mentally healthy workplace through positive promotion - A how-to workshop</b>  <b>Dr Nerida Joss</b> Insights and Impact Manager, SuperFriend <b>Ms Emma Dunstan</b> Program Manager, SuperFriend	<b>Making the most of JobAccess to drive disability employment</b>  <b>Mr Daniel Valiente Riedl</b> General Manager, JobAccess, WorkFocus Australia
2:30pm - 3:00pm	Afternoon Tea with delegate activities: lawn games, brainteasers, ideas bar and Nintendo Wii		
	<b>Room:</b> Apollo Ballroom	<b>Chair:</b> Dr Bernie Bishop	
3:00pm - 3:30pm	<b>Australia's employment services from 2020 – a pot of gold at the end of the rainbow or what?</b>  <b>Mr David Thompson AM</b> CEO, Jobs Australia Limited		
3:30pm - 4:00pm	<b>Looking back to the future: Migrants working in Australia</b>  <b>Ms Diane van den Broek</b> Associate Professor, Work and Organisational Studies, The University of Sydney Business School		
4:00pm - 4:05pm	Conference Close and Prize Draw  WIN a full registration to next year's Conference - Drop your name badge in the barrel to go in the		

### Poster Presentations

Poster presentations will be on display for the duration of the conference in the foyer. During the meal breaks please take the time to view these posters and discuss with the presenters.

#### Engaging young people through their personalities

Ms Jenny Gleeson  
Director, Lifeworx

#### Small and Medium Enterprises may hold the key to reducing Long Term Unemployment

Mrs Patricia Marks  
Managing Director, Somerset Business Agency CIC